

Office of the Chief Financial Officer National Finance Center P.O. Box 60000 New Orleans Louisiana 70160

Title: I, Payroll/Personnel Manual

Chapter: Chapter 17, EmpowHR

Bulletin: EmpowHR 09-3, User Productivity Kit (UPK) for EmpowHR users

Date: August 14, 2009

To: Holders of the Payroll/Personnel Manual

As part of our efforts to improve training delivery to our customers, we have simplified the process for accessing *EmpowHR* UPK training through a streamlined menu format and login process. Previously, trainings were maintained separately and required that you establish separate login user IDs/passwords per training module. We realize this may have caused some confusion; therefore, the following actions have been taken:

- Current user IDs/passwords will be deleted on the evening of August 14, 2009.
- Beginning August 15, 2009, each user will need to establish a new user ID/password to access all UPK training. The new user ID/password should be established by clicking Create New Login on the UPK Login page.
- All high-level UPK training modules will be displayed on the main UPK menu. Detailed UPK content for each UPK training module will be access through the standard expandable folder process.
- Password resets will be accomplished by sending an e-mail request to upkadmin@cajana.com.

As a reminder the starting point for accessing *EmpowHR* UPK training is on the National Finance Center's *EmpowHR* Web site at *http://www.empowhr.gov/9.0/training.html*.

We encourage you to visit the *EmpowHR* training modules and to return periodically to view enhanced content as it is posted. As we make major modifications to this EmpowHR eTraining environment, we will issue notifications to alert you to the changes.

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